insta-bed"

Thank You!



Thank you for purchasing one of our inflatable mattresses, we appreciate your support. We depend on customers just like you and pride ourselves in offering quality products. If you have any questions about the product or our warranty, please reach out to our customer service team who is here to help you:

Phone: 1-800-325-4121 . Email: contactus@Instabed.com

Hours of Operation: 8am-4pm MST

HELPFUL AIRBED TIPS

INFLATION

Please review our inflation and deflation instructions thoroughly before using your mattress. It may be necessary to add a small amount of air before you sleep on the mattress. Do not sit or lay on the bed while the pump is running. Do not over inflate your mattress.

STRETCHING

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Due to the elasticity of the airbed material, the bed may feel as though it loses some air during the first few inflations. It may be necesary to add air until the bed is firm to the touch. Also note that due to stretching, it may take a few inflations to reach the advertised dimensions of the bed.

CHILDREN & PETS

Children and pets can damage an airbed (jumping, scratching, etc.). It is advised to be careful and cautious when children or pets are around your airbed. **WARNING: INFANTS AND CHILDREN UNDER 3 YEARS OLD SHOULD NEVER BE PLACED ON OR SLEEP ON YOUR AIRBED DUE TO SUFFOCATION HAZARDS.** Please see the included instruction manual for a full list of warnings and hazards.

BED LOCATION

In carpeted rooms, carpet tacks may be located close to your walls and can be hard to detect (since you usually do not walk that close to the wall). Please be careful when inflating or using your bed near walls. It is not recommended to move your mattress while inflated.



COLD WEATHER

Please inflate and operate your airbed at room temperature. Please allow your product to warm to room temperature if it was stored in a cold location or was outside from delivery. Doing so cen help prevent cracks or tears in the bed material.



REPAIRING MATTRESS

Please refer to our directions in your included patch kit for repair of your mattress. If for any reason you are having trouble repairing your mattress, please contact customer service for assistance.



SAFETY

Before using your new mattress, please read all instructions and warnings.



Our business thrives on word of mouth and positive reviews from customers like you. If you are satisfied with your purchase of our products, please write a positive review on the retailer's website where you purchased your item. If for any reason you are not satisfied or if you have any questions please contact customer service so we can help you.

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AMERICAN RECREATION PRODUCTS, LLC. 1 YEAR LIMITED WARRANTY

American Recreation Products, LLC. (ARP). takes pride in its workmanship and strives to manufacture the best possible products. Therefore, ARP warrants to the original purchaser that its airbeds will be free from defects in materials or workmanship for a period of 1 year from the original retail purchase date. If any such defect arises and a valid claim is received by ARP within the applicable warranty period, ARP will, at its option, either repair or replace, free of charge, any part of its product that is not free from defect in material and workmanship during the warranty period.

EXCLUSIONS AND LIMITATIONS

This warranty does not cover defects attributed to, or resulting from, normal wear and tear or product parts that are not genuine parts, as well as damage resulting from any of the following; negligent use or misuse of the product; use with improper voltage or current; commercial, educational or instructional use of the product; use contrary to the operation instructions; disassembly, repair or alteration by anyone other than ARP. Further, the warranty does not cover an Act of God, such as fire, flood, etc. Notice: It is the nature of an air mattress to stretch and contract over time due to various conditions. If your mattress loses air while inflated, this is NOT necessarily a defective issue. Simply pump additional air into the mattress to fully re-inflate.

Service under our warranty is available to the original purchaser by contacting our customer service department at 1-800-325-4121. Charges for shipping and insuring your package are your responsibility. ARP is not responsible for uninsured packages and/or packages that are not received.

We ask that all products returned for warranty and repair are clean and safe for handling. Please review the product care and instructions, which can be found attached to the product or in a booklet with the original product packaging.

This warranty gives you, the original purchaser, specific legal rights. You may also have other rights, which vary from state to state. This warranty is valid for the original purchaser from the date of the original retail purchase and is not transferrable. Please keep the original sales receipt. Proof of purchase may be required to obtain warranty service. ARP dealers, service centers or retail stores selling our products do not have the right to alter, modify or in any way change the terms and conditions of this warranty.

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